



# TERMS CONDITIONS

Last amended: 13 April 2020

## 1. GENERAL INFORMATION

1.1. Use of the website "fairspin.io" ("**Website**") is subject to these terms and conditions ("**Terms**") and any other rules or policies that are published on the Website. Please read these Terms carefully before using the Website as they affect Users ("you", "your") obligations and legal rights, including, but not limited to, waivers of rights, limitation of liability, and your indemnity to Fairspin.

1.2. You must be at least 18 years old to use of the website and ticking the respective box in the form on the Website, you agree to be bound by these Terms. If you do not accept these Terms, please do not use the Website.

1.3. These Terms together with the Privacy Policy, govern your use of the Service and constitute a legally binding agreement between you and FairSpin.

1.4. We may change these Terms from time to time and indicate the date of the last amendments on the top in the "Last amended" field, so please check this page to ensure that you're happy with any changes.

1.5. Fairspin supports responsible gaming. You are aware that you will not to use of website in case of compulsive gambling disorder, or you feel that you have or may have a problem with habitual or compulsive gaming we advise you to avoid gambling on the website and to seek professional help.

## 2. SERVICES

2.1. Fairspin is an online gaming platform operated by Fabeltra Ltd, a company incorporated in Cyprus under the company number HE399178 and registered office at Boumpoulinas , 1-3 Bouboulina building, 4th floor, flat/office 42, 1060, Nicosia, Cyprus. The License holder is the Company **Techcore Holding B.V.**, registered in Curacao, under registration number 151612 and having its legal address at Fransche Bloemweg 4, Willemstad, Curaçao, which is licensed and regulated by the Egaming established un Curacao. ("**Platform**").

2.2. Platform is created on TruePlay blockchain platform and enables the User to make use of free and/or pay-to-play gaming services ("**Services**").

## 3. REGISTRATION

3.1. In order to use Fairspin Services you are required to sign in with TruePlay Wallet ("**Wallet**"). The registration constitutes an informational request about the User's e-mail, phone number, and password. You should provide valid, current, complete and accurate information. Registration data and other information about you is subject to the Fairspin Privacy Policy available at: <https://fairspin.io/privacy-policy>

3.2. By registering the TruePlay Wallet you represent and warrant that you are at least 18 years old, have full legal capacity to conclude contracts, enter into the terms, conditions, obligations, affirmations, set forth herein and to abide by and comply herewith.

3.3. We reserve the right to verify your identity and/or address before permitting you to use FairSpin. For this purpose, we may implement the Sum&Substance verification system. Find more about Sum&Substance at: <https://sumsub.com>

3.4. You are solely responsible for the use of your login password for the Wallet, for any registration data provided for Wallet creation, and for any actions done during any use of your Wallet. You agree to keep your password private and to immediately notify Us of any unauthorized Wallet activity. You are solely responsible for any loss or damage you or we may suffer as a result of your failure to do so.

and restrictions, applicable to the gambling activity with location. You may not use the Platform at any place or in any ns. Any offer of any feature, product or service is void

someone else), open, and operate a single Wallet 1e  
nt to suspend these wallets until all the balances ( 1g  
be terminated leaving a single active Wallet.



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3.7. We reserve the right to refuse the provision of Services to anyone for any reason at any time, in particular, if you violate these Terms. We reserve the right at any time to modify or discontinue the Services (or any part thereof) without notice at any time.

## 4. PAYMENT DETAILS

4.1. Deposit. After the Wallet registration is completed, you may enjoy the demo version of every game provided on the Website. The demo versions are available completely free of charge. To get access to the full versions of all the games, you have to top up the balance in casino via your Wallet. TruePlay Wallet is the only permissible payment method on the Platform. We do not accept any third-party deposits.

4.2. By starting to use the Services you take legal responsibility to not violate the legislation of any country where this Services is being used, and confirm that the payment service provider is not responsible for any such unlawful or unauthorised violation. By agreeing to use the Services, you understand and accept that processing of any of your

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may arise due to the exchange terms of use that restrict transactions from gambling websites. Always read and understand your exchange's or other wallet provider terms of use and use at your own risk.

5.3. Maximum limit for withdrawals of a non-deposit bonus or free spins winnings cannot exceed the amount of a bonus applied. The remaining amount will be cancelled.

5.4. Please allow 3-10 business days after your withdrawal has been processed for the funds to appear on your statement.

5.5. Withdrawals are automatically credited back to the same methods that you have used to make deposits.

5.6. If the requested amount exceeds one thousand united states Dollars (USD 1,000) or more, or by other purpose that casino administration may have in case of fraud investigations, the player identification procedure must be carried out by sending us a copy or a digital photograph of your identification documents, such as the Passport or an ID card (page with a photo), utility bill (mobile phone bill cannot be accepted). If you made deposits to your account with the plastic card you must also send us the copies of this card's front side and back side. The first six digits and the last four digits of the card's number (if you have the card number embossed note that the same digits must be covered on the card's front side and the back side) must be visible, the CVV2 code must be painted out.

## 6. REFUND

6.1. Fairspin does not guarantee any reimbursements, returns and refunds and in no case will provide money refunds, except when the money in question have not been used in the games. Fairspin may only choose to you with the gaming currency, which was withdrawn from your account due to some technical breakdowns, errors or problems, at its sole discretion. You agree that Fairspin cannot prevent all the possible technical issues when the services may be disrupted. If during the Services usage there are such technical issues (including any errors), you can contact the Fairspin customer support by e-mail: support@fairspin.io.

6.2. Your request (claim, petition) on the money refund may be filed only in case of the Website FairSpin.io. or its elements technical problems/ breakdowns through the FairSpin's fault (hereinafter referred to as the «Breakdown») that resulted in your loss of funds. Your request (claim, petition) on the money refund was filed within 7 (seven) calendar days from the moment when you became aware of such loss (provided that no loss occurrence). Any applications (requests, demands, claims) for a refund will be considered.

and you agree to deliver to it any screenshots, in (five) calendar days from the day of FairSpin's request for documentation.



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6.4. The following is possible in Fairspin sole discretion money return or refusal to return such money without any explanation and further appeal.

6.4.1. Money reimbursement will not be made unless Fairspin customer support representative shall be able to verify that the money loss occurred due to a game Breakdown, as well as in cases indicated in clause 6.5. of the present Terms.

6.4.2. Fairspin reserves the right to refuse any refund to you until your identity will be duly verified, as well as until it will be verified that the certain personal account is assigned to you. If the documents verifying your identity and requested by the Fairspin will not be provided within 5 (five) calendar days from the date of Fairspin request money will not be refunded to you.

6.5. Each of the following cases is not a ground for any money returns or refunds to you, and you shall hold Fairspin harmless from any responsibility concerning the money refund responsibility in the following cases:

- potential or theoretical win;

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7.2. Documents shall be provided in high resolution. Any documents, which do not comply with the above mentioned, may be rejected.

7.3. In case of user verification failure, we may take the appropriate measures: (1) refuse the registration of the user's wallet; and (2) restrict the use of the Services on the website.

## 8. TAXES

8.1. You understand that you bear sole responsibility for any taxes as a result of the matters and transactions, and any future acquisition, ownership, use, sale or other disposition from the Wallet held by the Purchaser.

## 9. SOURCE OF FUNDS

9.1. You confirm that the funds used for the deposit hereunder not and did not directly or indirectly come from any illegal sources. The User hereby expressly represents and warrants that he/she is not using any proceeds of criminal or illegal activity, which also includes money laundering, and that no transaction from the Wallet are being used to facilitate any criminal or illegal activity, including, but not limited to, performing money laundering and financing terrorism.

9.2. We hereby expressly represent and warrant that the funds receive as the payment hereunder shall not be used for the purposes of money laundering or any other illegal activity.

## 10. THIRD-PARTY CONTENT

10.1. The pages of the Website may contain links to third-party websites and services. Such links are provided for the User's convenience. However, their presence does not mean that they are recommended by Us and We do not guarantee their safety and conformity with any User expectations.



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enced from another site, and makes no warranties for that  
nt of any damage or loss, or any other impact, directly or  
ces available on or through any such third-party websites



16.1. NetEnt Games

16.1.1. Absolute Restriction:

NetEnt will not permit NetEnt Casino Games to be supplied to any entity that operates in any of the below jurisdictions (irrespective of whether or not NetEnt Casino Games are being supplied by the entity in that jurisdiction) without the appropriate licenses Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, France, Italy, Latvia, Lithuania, Mexico, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom, United States of America.

16.1.2. Blacklisted Territories

All NetEnt Casino Games may not be offered in the following territories: Afghanistan, Albania, Algeria, Angola, Australia, Bahamas, Botswana, Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Estonia, Ecuador, Ethiopia, France, Ghana, Guyana, Hong Kong, Italy, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Mexico, Namibia, Nicaragua, North Korea, Pakistan, Panama, Philippines, Portugal, Romania, Singapore, Spain, Sweden, Switzerland, Sudan, Syria, Taiwan, Trinidad and Tobago, Tunisia, Uganda, United Kingdom, United States of America, Yemen, Zimbabwe.

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16.1.3.5. In addition to the jurisdictions set out in Sub-Clause 16.1.2, Fashion TV Video Slot must not be offered in the following jurisdictions: Cuba, Jordan, Turkey, Saudi Arabia.

16.1.4. Universal Monsters (Frankenstein, the Bride of Frankenstein, Dracula, The Mummy, The Wolf Man, Creature from the Black Lagoon and The Invisible Man), can only be played in the following countries: Andorra, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Georgia, Iceland, Liechtenstein, Moldova, Monaco, Montenegro, Norway, Russia, San Marino, Serbia, Switzerland, Ukraine, Croatia, North Macedonia, Turkey, Austria, Bulgaria, Cyprus, Czech Republic, Finland, France, Germany, Greece, Hungary, Ireland, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Peru, Poland, Slovakia, Slovenia, and Sweden.

16.2. Play'n GO Games

16.2.1. Generally prohibited jurisdictions: Afghanistan, Alderney, American Samoa, Angola, Australia, Belgium, Bosnia and Herzegovina, Cambodia, Croatia, the Czech Republic, the Democratic People's Republic of Korea (DPRK), Denmark, the Dutch Caribbean including Curacao and Aruba, Ethiopia, Hungary, Iran, Iraq, Italy, Laos, Latvia, Lithuania, The Netherlands, Portugal, Romania, Serbia, Singapore, Spain, Sweden, Switzerland, Syria, Uganda, the United Kingdom, the United States of America, Vanuatu, Yemen

16.2.2. Prohibited Games in particular jurisdictions

Prohibited Games in Denmark:

- HUGO

16.2.3. Exemption to prohibited jurisdictions

In the event that evidence of holding a relevant licence, approval or permit issued by a Prohibited Jurisdiction can be provided, such territory can cease to be a Prohibited Jurisdiction only if the licence, approval or permit is valid and Play'n GO gives express written approval thereof. Notwithstanding the foregoing, Play'n GO shall be entitled to exercise granting or refusal of such approval at its sole discretion. Any approval shall be subject to refusal or subsequent withdrawal by Play'n GO at any time if in Play'n GO's reasonable opinion, granting or maintaining such approval is likely to cause



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... governed by construed and enforced in accordance with local laws, if and to the extent local laws are applicable. ... of any kind between you Fairspin arising under (execution, validity or termination). If Fairspin and you fail to ... date of their beginning, the dispute shall be finally settled

by the competent court. If any provision of these Terms shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable for this agreement and shall not affect the validity and enforceability of any remaining provisions. This is the entire agreement between the parties relating to the matters contained herein.

17.2. Legal Restrictions. The User understands and accepts that online gambling may not be legal in some jurisdictions. We make no representation whatsoever as to the legality of the Services provided by FairSpin. The use of the Services is on the User's sole discretion, option, and risk. Nevertheless, we restrict the use of Fairspin to the Users from the following countries: Aruba, Australia, Belgium, Bonaire, Bulgaria, Colombia, Croatia, Curacao, Czech Republic, Denmark, Estonia, France, Italy, Spain, Latvia, Lithuania, Mexico, Portugal, Romania, Singapore, Spain, St. Maarten, Sweden, Switzerland, the Netherlands, the United Kingdom, the United States of America, Ukraine, and/or any other restricted by law country or state.

Use of the Services is unauthorized and unlicensed wherever it is unlawful under applicable law. You may not use the Services at any place or in any manner that would violate any applicable laws and/or regulations. Any offer of any feature, product or service is void where prohibited. Fairspin may limit or deny to any person, in its sole discretion, access to any feature, product or service. You agree that you are not allowed to open an account, nor attempt to use Your Account, if you are resident or located in any of the listed jurisdictions, otherwise your account will be blocked. The company may at

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We hope these terms helped you to understand how the Fairspin works and be sure everything is foreseeable and safe while using it. So, enjoy our games



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Games

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Privacy Policy

Responsible Gaming

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... incorporated and existing under the laws of Cyprus with company registration ... floor, flat/office 42, 1060, Nicosia, Cyprus, and the license holder Techcore Holding ... registration number 151612, with its registered office at Fransche Bloemweg 4,

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